

Brighthouse Financial Notice at Collection to Shareholders Residing in California

Brighthouse Financial may collect personal information about you as a shareholder that falls into the categories specified in the table below for the purposes indicated. Table entries relating to sensitive personal information are shaded. Please note that the categories listed and the description of the specific information included in each category come from the California Consumer Privacy Act, as amended. There is overlap in the categories, and Brighthouse Financial may not collect all of the data elements mentioned in connection with each category.

Categories of personal information	Purposes for collection and use
Identifiers such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers	Security, ⁱ Services, ⁱⁱ Quality Assurance, ⁱⁱⁱ Transaction Enablement ^{iv}
Any personal information described in subdivision (e) of Section 1798.80 of the California Code ^v	Security, Services, Quality Assurance, Transaction Enablement
Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an internet website application, or advertisement	Security
Geolocation data	Security
Audio, electronic, visual, thermal, olfactory, or similar information	Security, Services, Quality Assurance, Transaction Enablement
Personal information that reveals a consumer's Social Security, driver's license, state identification card, or passport number	Security, Services, Quality Assurance, Transaction Enablement
Personal information that reveals a consumer's account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account	Security, Services, Quality Assurance, Transaction Enablement
Personal information that reveals a consumer's precise geolocation	Security, Services, Quality Assurance, Transaction Enablement

Brighthouse Financial retains the personal information it collects under this notice indefinitely, except for personal information that reveals a consumer's precise geolocation, which it retains for twenty-four hours.

Brighthouse Financial does not engage in the sale or sharing of personal information collected about you in your capacity as a shareholder to or with third parties.

The Brighthouse Financial California Privacy Policy is located at <https://www.brighthousefinancial.com/privacy-policy/ca-privacy-disclosures/>. You may contact privacy@brighthousefinancial.com with any questions.

ⁱ Helping to ensure security and integrity to the extent the use of the consumer's personal information is reasonably necessary and proportionate for these purposes.

ⁱⁱ Performing services on behalf of the business, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing financing, providing analytic services, providing storage, or providing similar services on behalf of the business.

ⁱⁱⁱ Undertaking activities to verify or maintain the quality or safety of a service or device that is owned, manufactured, manufactured for, or controlled by the business, and to improve, upgrade, or enhance the service or device that is owned, manufactured, manufactured for, or controlled by the business.

^{iv} Enabling or effecting, directly or indirectly a commercial transaction.

^v Information described in Section 1798.80(e) of the California Code is any information that identifies, relates to, describes, or is capable of being associated with, a particular individual, including, but not limited to, his or her name, signature, social security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.